

APPLICATION for: NetGuard® Plus

Claims Made Basis. Underwritten by Underwriters at Lloyd's, London

Notice: The Policy for which this Application is made applies only to Claims made against any of the Insureds during the Policy Period. The Limit of Liability available to pay damages or settlements shall be reduced and may be completely exhausted by amounts incurred as defense costs. Defense costs shall be applied to the retentions. Submission of this Application does not guarantee coverage.

General instructions for completing this Application:

- 1. Please read carefully and answer all questions. If a question is not applicable, so state by writing "Not Applicable".**
- 2. The completed Application should include all information relative to all subsidiaries and locations to be covered.**
- 3. The Application must be signed by an executive officer.**
- 4. Please read the Policy for which application is made (the "Policy") prior to completing this Application. The terms as used herein shall have meanings as defined in the Policy.**

SECTION I. YOUR DETAILS

- 1. Name of Applicant:** _____
(Include names of all subsidiaries or affiliated companies to be insured; attach a separate sheet, if necessary)

Applicant Type: Individual Corporation Partnership Other

Headquarters Address: _____

Mailing Address (if different): _____

Telephone Number: _____ Fax Number: _____

Email Address: _____

Corporate Website Address: _____

Nature of Business: _____

SECTION II. YOUR BUSINESS

- 2. Date established:** _____
- 3. Are any significant changes in nature or size (e.g., more than 20% increase in revenue) of Applicant's business anticipated over the next twelve (12) months?** Yes No
If "Yes", please explain: _____

SECTION III. COVERAGE REQUESTED

4. Proposed Effective Date: _____
5. Requested Retroactive Date (policy inception unless otherwise stated): _____
6. Limit of Liability Desired:
 \$500,000 \$1,000,000 \$2,000,000 \$3,000,000 \$4,000,000 \$5,000,000 Other _____
7. Retention Desired:
 \$2,500 \$5,000 \$7,500 \$10,000 \$25,000 Other _____

SECTION IV. EXPOSURE INFORMATION

ANNUAL REVENUE AND EXPOSURE BASE

8. Total Annual Revenue: \$ _____
9. What percentage of the total annual revenue stated above is attributed to e-commerce? _____%
10. Please estimate total number of customer and employee records you store either electronically or in physical files.
Current number: _____ For the Next 12 Months: _____
11. Please estimate the total number of credit card transactions for the next 12 months: _____

SECTION V. NETWORK SECURITY AND PRIVACY

12. Do you enforce a security policy that must be followed by all employees, contractors, or any other person with access to your network? Yes No
13. Does your security and privacy policy include mandatory training for all employees? Yes No
14. Do all employees with financial or accounting responsibilities at your company complete social engineering training? Yes No
15. Are you HIPAA compliant? Yes No
16. Do you process, store, or handle credit card transactions? Yes No
If "Yes", are you PCI-DSS Compliant? Yes No
17. Does your wire transfer authorization process include the following:
- a) A wire request documentation form that includes getting proper authorization in writing? Yes No
- b) A protocol that includes proper separation of authority? Yes No
- c) A call from the financial institution to an authorized executive at your company confirming the validity of the wire? Yes No
18. Has the Applicant or any other organization proposed for this insurance experienced a wire transfer, telecom fraud or phishing attack loss in the past five years? Yes No
If "Yes", please provide complete details, including information on any remediating steps that have been implemented. _____

19. Do you collect zip codes from customers at point of sale? Yes No
If "Yes", are you compliant with the Song-Beverly Credit Card Act of 1971? Yes No
20. Does the Applicant utilize a cloud provider to store data? Yes No
If "Yes", please list the name of the cloud provider: _____ If more than one provider is utilized, please list the provider that stores the most confidential information for the Applicant.

21. Has any service provider with access to the Applicant's network or computer system(s) sustained an unscheduled network outage or interruption lasting longer than 4 hours within the past three (3) years? Yes No
 If "Yes", did the Applicant experience an interruption in business as a result of such outage or interruption? Yes No
22. Does your virus or malicious code control program address the following: anti-virus on all systems, filtering of all content for malicious code, controls on shared drives and folders, CERT or similar vendor neutral threat notification services, removal of spyware and similar parasitic code? Yes No
23. Do you have a firewall in place? Yes No
 If "Yes", are your firewalls, information systems and security mechanisms securely configured? Yes No
Check "No" if your systems are configured using factory default settings.
24. Do you enforce a software update process that includes monitoring of vendors or automatically receiving notices from them for availability of security patches, upgrades, testing and installing critical security patches? Yes No
 If "Yes", how frequently is this done? Weekly Within 30 days More than 30 days
25. Do you test your security at least yearly to ensure effectiveness of your technical controls as well as your procedures for responding to security incidents (e.g., hacking, viruses, and denial of service attacks)? Yes No
 If "Yes", does this include a network penetration test? Yes No
26. Is all remote access to your network authenticated and encrypted? Yes No
 If "Yes", do you use two factor authentication to secure remote access? Yes No
27. a) Do you require all third parties to whom you entrust sensitive or non-public personal information to contractually agree to protect such information using safeguards at least equivalent to your own? Yes No
 b) Do you require that these third parties indemnify you in the event that they suffer a security/privacy breach? Yes No
28. Do you retain non-public personal information and others' sensitive information only for as long as needed and when no longer needed irreversibly erase or destroy them using a technique that leaves no residual information? Yes No
29. Do you employ physical security controls to prevent unauthorized access to computer, networks and data? Yes No
30. Do you control and track all changes to your network to ensure that it remains secure? Yes No
31. Has there been a full, third party scan of your network carried out in the last year to check for intrusions and malware? Yes No
32. How long does it take to restore the Applicant's operations after a computer attack or other loss/corruption of data? 12 hrs or less 12-24 hrs More than 24 hrs
33. Is all sensitive and confidential information that is transmitted within and from your organization encrypted using industry-grade mechanisms? Yes No
34. Is all sensitive and confidential information stored on your organization's databases, servers and data files encrypted? Yes No
35. If encryption is not in place for databases, servers and data files, are the following compensating controls in place:
 a) Segregation of servers that store confidential information? Yes No
 b) Access control with role based assignments? Yes No
36. Does your organization store personal information on portable devices, including laptops, PDA's, back-up tapes, USB thumb drives and external hard drives? Yes No
 If "Yes", is such data encrypted to industry standards? Yes No

37. Within the past two years, have you passed an outside privacy audit or have you received a privacy certification? Yes No
 If "Yes", have all recommendations been resolved? Yes No
38. Within the last two years, have you completed an internal audit or assessment to determine compliance with regulations or laws concerning the protection of privacy rights? Yes No
 If "Yes", have all recommendations been resolved? Yes No
39. For employees that have access to personal, confidential information, please indicate if the Applicant performs the following checks prior to retaining such individual:
- a) background checks..... Yes No
 - b) drug testing..... Yes No
 - c) credit checks..... Yes No
 - d) reference checks..... Yes No

SECTION VI. MEDIA

40. Does the Applicant use material provided by others, such as content, music, graphics or video stream? Yes No
- a) If "Yes", does the Applicant always obtain the necessary rights, licenses, releases & consents for the use of the materials provided by others? Yes No
 If "Yes", please describe the process.

41. Please describe the Applicant's procedures for removing potentially defamatory or infringing material. _____

SECTION VII. LOSS HISTORY

42. Has the Applicant or any other person or organization proposed for this insurance ever received any complaints, claims or been a subject in litigation involving matters of privacy injury, identity theft, denial of service attacks, computer virus infections, theft of information, damage to third party networks, or the Applicant's customers' ability to rely on the Applicant's network? Yes No

If "Yes", please provide specific details: _____

43. Do you or any other person or organization proposed for this insurance have knowledge of any security breach, privacy breach, privacy-related event or incident or allegations of breach of privacy that may give rise to a claim? Yes No

44. Has any employee ever been disciplined for mishandling data or otherwise tampering with your computer network? Yes No

If "Yes", please provide specific details: _____

45. Has the Applicant or any other organization proposed for this insurance sustained any unscheduled network outage or interruption within the past 24 months? Yes No

If "Yes", please provide specific details: _____

SECTION VIII. WARRANTY AND REPRESENTATIONS

1. The undersigned warrants and represents that the statements and information contained in or attached to this Application are true and complete, and that reasonable efforts have been made to obtain sufficient information to facilitate the proper and accurate completion of this Application.
2. Signing of this Application does not bind the undersigned to complete the insurance; however, the Undersigned acknowledges and recognizes that the statements, representations, and information contained in or attached to this Application are material to the risk assumed by the Insurer; that any Policy will have been issued in reliance upon the truth thereof; that this Application shall be the basis of the contract should a Policy be issued; and that this Application, and all information and materials furnished to the Insurer in conjunction with this Application, shall be deemed incorporated into and made a part of the Policy, should a Policy be issued. Underwriters hereby are authorized to make any investigation and inquiry in connection with this Application as they may deem necessary.
3. The undersigned acknowledges and agrees that if the information supplied on this Application or in any attachments changes between the date of the Application and the inception date of the policy period, the Applicant will immediately notify the Insurer of such change, and, the Insurer may withdraw or modify any outstanding quotations and/or agreement to bind the insurance.
4. For purposes of creating a binding contract of insurance by this Application or in determining the rights and obligations under such a contract in any court of law, the parties acknowledge that a signature reproduced by either facsimile or photocopy shall have the same force and effect as an original signature and that the original and any such copies shall be deemed one and the same document.

Signed: _____

Print Name: _____

Title: _____

Date (Mo/Day/Yr): _____

Applicant Organization: _____



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